

**How much do you charge?**

**You can find our basic pricing chart on our home page.**

**All Custom Everything Order Requirements?**

**Request a quote**

**Send a detailed email over to [AllCustomOrders@LJanelCloset.com](mailto:AllCustomOrders@LJanelCloset.com) with Full Name/Business Name, artwork, quantity, style of shirt, sizes, image measurements, placement, completion date and contact number.**

**What is considered bulk?**

**12 or more items is considered a bulk order. Any quantity less than 12 will be charged full price no exceptions.**

**What kind of apparel do you have?**

**Here is our apparel catalog [YOU CAN ALSO REQUEST A QUOTE DIRECTLY FROM THIS LINK](#)**

**Sizes/ fit?**

**All items/apparel is provided from our company we do not accept outside garments/items. True to size.**

**\*Sizes above XL will incur additional fees for All Custom Everything.**

**Services?**

**Vinyl, Transfer, DTG, Sublimation, Embroidery and Screen Print.**

**Screens are kept on file for 90 days. After 90 days of non use they are discarded.**

**All Custom Everything Disclaimer: White Digital Transfer Papers are unique. One paper - for - EVERY - application. Images at times will fade /peel during application process. Color is not as rich as Dark Transfer. We are not responsible for this, no refunds or discounts will be applied to apparel where this may occur you may want to choose direct to garment as an option. Prices may vary.**

**Payment Options?**

**Visa, Debit or Credit is accepted, Mastercard, American Express, and Discover. Receipts are sent for all payments. Orders over \$500 require a non-refundable deposit of 50% before order is started. Any order under \$500 must be paid in full.**

**By sending over payment you are acknowledging you have read and AGREE to our terms and conditions.**

**\*One coupon valid at a time**

#### **RETURN POLICY-Refunds**

**No refunds, returns or cancellations. All items are custom made to order. Please review your invoice or shopping cart before submitting payment. L.Janel's Closet and All Custom Everything are committed to creating quality products and your satisfaction is 100% guaranteed.**

#### **Invoices and quote requests**

**Quotes will remain active for 10 days but pricing may change before it becomes an invoiced order. INVOICES ARE ONLY ACTIVE FOR 24 HOURS. Our team will respond to all emails and voicemail within 24-48 hours.**

**Prior to the start of your order invoice must be paid in full for any custom order under \$500. Orders over \$500 require a non-refundable deposit of 50% of the total cost and the balance 24 hours before your order is completed. Prices are non-negotiable**

**Exchanges-Your items are made to order, there are no exchanges.**

#### **Shipping & Turn around?**

**All custom orders must be submitted by 4pm Monday - Thursday EST for next day processing. If its submitted after 4pm est it will be processed the following business day.**

**Regular orders take 2-3 business days for completion after your invoice is paid and is shipped after completion.**

**Standard turn around time for bulk orders is 5-7 business days, from the day your invoice is paid. Turn around subject to change depending on order size.**

**Shipping takes 5-7 business days USPS , tracking info will be provided once order has shipped . Shipping rate for all orders in the United states is \$10.00. International shipping is available fees are applied.**

**\*Additional fees will apply to all rushed bulk orders**

**All Custom Everything will be not responsible for missed deadlines due to weather conditions, power interruptions, back orders or errors from distributors, shipping errors, or anything else out of our control. If we foresee any problems, we will inform you of the problem and will work with you to reach a solution. We do not offer pick up or car delivery shipping only.**

#### **Graphics\*All graphics must be emailed**

**(ALlcustomorders@Ljanel'sCloset.com) have specific measurements and official artwork, unless it's fonts, no screenshots, or mock-ups from other printing websites will be accepted.**